

CYNGOR GWYNEDD
CARE SCRUTINY COMMITTEE DECISION NOTICE
(Section 100C of the Local Government Act 1972)

Date of the CARE SCRUTINY COMMITTEE meeting	16 July 2026
--	---------------------

Item 6 : DAY CARE SERVICE

DECISION

1. To accept and note the report and welcome the availability of a range of services but to express concern

- about the sustainability of a service provided by volunteers
- the lack of rural transport means that many are unable to attend or access a service
- that access to provision across the county is unequal

2. To ask the cabinet member

- to review how the department monitors customer demand and satisfaction, by collecting quantitative data, and demonstrate the true impact of the service on the well-being of individuals and their carers
- to lobby the Welsh government to fund the service over the long-term rather than providing grants
- To consider how to collaborate across the Council and with partners to improve day care provision for unpaid carers and those with mental health conditions and report back to the care scrutiny committee
- To consider how the quality of service received by volunteers can be monitored and the sustainability of the service ensured
- To provide an evaluation report on a day care respite pilot scheme starting in September at Cefn Rodyn, Dolgellau when it is timely to do so
- To ensure equal access to provision across the county.

THE RESULT OF THE VOTE

In favour	13
Against	0
Abstentions	0

DECLARATIONS OF PERSONAL INTEREST AND PROTOCOL MATTERS

No declarations of interest.

CYNGOR GWYNEDD
CARE SCRUTINY COMMITTEE DECISION NOTICE

(Section 100C of the Local Government Act 1972)

Date of the CARE SCRUTINY COMMITTEE meeting	16 July 2026
--	--------------

SUBJECT

Item 7: COMPLAINTS TASK AND FINISH GROUP - ADULTS, HEALTH AND WELL-BEING DEPARTMENT AND CHILDREN AND SUPPORTING FAMILIES

DECISION

- a. To ask the Cabinet Member for Children and Supporting Families and the Cabinet Member for Adults, Health and Well-being to correspond with the Welsh Government to express concern that complaint handling guidance has not been updated since 2014 and that social media is not properly considered as a means for complainants to contact with complaints.
- b. To reconcile the information presented in tables in future social services complaints reports to reflect the situation in a comprehensive and up-to-date manner.
- c. To recommend that the relevant Cabinet Member reviews the corporate complaints recording form and its format and amend it to be more similar to Social Services complaints recording forms in order to promote and increase the accessibility of Welsh-language forms.
- ch. To ask the departments dealing with complaints to indicate that the Council can be contacted through social media on the complaint recording forms.
- d. To ask the Council to consider ways for carers to submit complaints.

THE RESULT OF THE VOTE

In favour	13
Against	0
Abstentions	0

DECLARATIONS OF PERSONAL INTEREST AND PROTOCOL MATTERS

No declarations of interest.

CYNGOR GWYNEDD
CARE SCRUTINY COMMITTEE DECISION NOTICE
(Section 100C of the Local Government Act 1972)

Date of the CARE SCRUTINY COMMITTEE meeting	16 July 2026
--	--------------

SUBJECT

Item 8: LLECHEN LAN UPDATE

DECISION

To accept the report and the work programme but express concern about the magnitude of the demographic challenge highlighted in the latest data.

To recommend to the Cabinet Member that the Llechen Lân board should develop a detailed action plan with clear milestone priorities and measures of success with particular attention to the workforce, extra care housing, the financial sustainability of the programme, the development of preventive services and an innovative way of delivering care, the promotion of preventive self-care and collaborate with the education department to include young people in the work programme.

To provide the committee with a further update within 12 months on progress against the Llechen Lân board's priorities, including the latest data on inward migration and deaths, and the work programme to deal with recruitment and care workforce challenges.

THE RESULT OF THE VOTE

In favour	14
Against	0
Abstentions	0

DECLARATIONS OF PERSONAL INTEREST AND PROTOCOL MATTERS

No declarations of interest.

**CYNGOR GWYNEDD
CARE SCRUTINY COMMITTEE DECISION NOTICE**

(Section 100C of the Local Government Act 1972)

Date of the CARE SCRUTINY COMMITTEE meeting	16 July 2026
--	--------------

SUBJECT

**Item 9: COMPACT: COLLABORATION AGREEMENT BETWEEN CYNGOR GWYNEDD
AND THE THIRD SECTOR**

DECISION

To accept the report.

To recommend that the Cabinet approves the Compact provided that they

- provide a supporting action plan setting out responsibilities, timelines, resources, success measures and reporting arrangements
- submit a regular report to the Scrutiny Committee every 2 years.

THE RESULT OF THE VOTE

In favour	14
Against	0
Abstentions	0

DECLARATIONS OF PERSONAL INTEREST AND PROTOCOL MATTERS

No declarations of interest.

CYNGOR GWYNEDD
CARE SCRUTINY COMMITTEE DECISION NOTICE
(Section 100C of the Local Government Act 1972)

Date of the CARE SCRUTINY COMMITTEE meeting	16 July 2026
--	--------------

Item : CARE SCRUTINY COMMITTEE FORWARD PROGRAMME 2026/27

DECISION

To adopt the work programme with the following modifications:

1. To move the Our Bravery Brought Justice report from the September 2026 meeting to the November 2026 meeting.
2. To move the Domiciliary Care report to the January meeting.
3. To move the Annual Report 2025-26 - Complaints, Enquiries and Expressions of Gratitude - Children and Supporting Families and the Adults, Health and Well-being Departments from November to September.

THE RESULT OF THE VOTE

In favour	14
Against	0
Abstentions	0

DECLARATIONS OF PERSONAL INTEREST AND PROTOCOL MATTERS

No declarations of interest.
